

**GUARANTEE CARD**  
**SPORT TRENSEFER sp. z o.o.**  
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SPORT TRANSFER sp. z o.o.  
grants a 24-month guarantee

### **GUARANTEE GENERAL TERMS AND CONDITIONS**

1. The Contractor shall bear responsibility for guarantee of quality, physical defects reducing the usable, technical and aesthetic value of the object covered by the guarantee.
2. During the guarantee period, the Contractor shall be obliged to remove, free of charge, the defects revealed after the final acceptance of the product, reported to the Contractor by the Ordering Party in writing or in electronic form.
3. The basis to raise any guarantee claims shall be the proof of purchase.
4. The Contractor represents that the object covered under this guarantee card was performed in accordance with the design documentation, agreement, technical requirements, technical knowledge and law.
5. Guarantee shall be granted as of the date when the equipment has been issued.
6. This guarantee shall not exclude, limit or suspend the buyer's rights under the laws on the warranty for defects in sold goods.
7. The guarantee shall apply in the territory of Poland, unless otherwise agreed in a separate agreement.

### **GUARANTEE SERVICE**

1. During the guarantee period, all product defects caused by detected faults in materials or manufacturing will be removed.
2. The Contractor undertakes to repair the defective product.
3. The claim must be reported immediately and not later than within 8 days from detecting the defect.
4. The following deadlines for removing defects shall apply:
  - a) if the defect prevents the use of the object of the guarantee in accordance with the applicable law; it poses a threat to safety – within 5 working days,
  - b) in other cases within 14 working days from the date of receiving the claim.
5. Removal of defects shall be confirmed in a protocol.

## **GUARANTEE SERVICE WILL NOT BE PROVIDED IN THE CASE OF**

1. Damages attributable to the Ordering Party, and in particular due to the use of the object of the guarantee contrary to the operating conditions and contrary to the intended purpose.
2. Effects of external factors such as: fire, salt, alkalis, acids, mechanical damages, e.g. incision, cutting.
3. Improper storage, warehousing and transport.
4. Force majeure, being martial law, natural disaster.
5. Ordinary wear and tear of the object of the guarantee or its part.
6. Malfunction of the equipment, which in accordance with the instruction of the claimed equipment, the user must repair on his/her own and which results from the ongoing maintenance and inspection.
7. Damages arising from improper installation of the equipment.
8. Arbitrary modifications or structural alterations made by the user or unauthorized persons.